

Dealer / Installer Requirements

- Please fill out the dealer application form on the website contacts page, and email it in to salesrifab@gmail.com, along with a copy of your current business or sellers license as well as a copy of your tax exemption form (st101)
 - To meet dealer requirements, you MUST be a installer/ retailer. We will not approve any dealer accounts unless you are an installer. If you are a retailer only please contact us and we will send you a different application.
 - Please include a minimum of 3 pictures of your building outside, the inside of your office, and the inside of your shop.
 - You must place a initial buy-in order of \$3000, (non discounted). Once the order is placed and the dealer paperwork is submitted, we will go through the application and once it is approved we will email you with a dealer account number and a dealer login code for the website. You can place any orders on the website and simply enter the dealer discount code at checkout in the Enter Promo Code area.
 - As a dealer you will receive 20% off most RI-FAB manufactured products. On lift kits and full airride kits dealers will receive 10% off retail MSRP. We do not offer any discounts on any non RIFAB products, such as shocks, coils, air management systems, or any RI-FAB custom lifts and custom made parts, etc.
 - We implement a STRICT MSRP policy, all dealers must retail all parts purchased from us at the posted MSRP prices on our website. Dealers may increase the price up to 5% over MSRP, but must NOT be retailing any of our products below our listed MSRP. Failure to do so will result in instant account termination.
 - Additionally, dealers MUST purchase a minimum \$3000 worth of products per year in order to maintain a dealer account, if that criteria is not met we will terminate the dealers account.
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- We have a lifetime warranty on all steel RI-FAB manufactured products. This warranty only applies to the steel fabricated parts, such as mounts, brackets, links, etc. The warranty does NOT apply to any wear and tear parts such as heims, bolts bushings, bags, shocks etc. warranty does NOT cover any failures due to incorrect installation, misuse or negligence on the dealer/ installers or customer's part. If there is any product issues please contact us via email, supply pictures of the issues, and if we deem the issue is our fault we will fix or replace said part.
 - All sales are final. No refunds whatsoever. We do not accept returns of any kind. However, we will exchange certain small products, (lift kits excluded) dealer must pay shipping to and from us. We reserve the right to decline any exchanges.

- If there is questions regarding installation, fitment, etc, please contact us via email at salesrifab@gmail.com. Any and all product questions or issues must be addressed to us directly via the dealer, DO NOT have the customer contact us directly unless we specify to do so. All warrantied parts will be only shipped to the dealer's address. Also, all orders must be shipped to the dealers' location/ locations. If the dealer has multiple locations please include each location address in the dealer form. We will NOT drop ship orders to any addresses other than the specified dealer location address.
- In addition to all the above requirements, we expect the dealer to promote our products and branding in a positive aspect. If any issues arise, we will do our best to resolve them in a timely manner. We are currently adding a dealer locator system on our website, so we will be including all dealers' respective locations for customers to find and use. In the near future we will also be offering in-house training for installations if dealers are in need of that. We will also be creating in depth installation videos on all our products in the very near future.
- All product prices, designs, styles, fitment, etc is subject to change without notice. Products listed on the website are the most current versions, we update everything on the website anytime we make any changes.

Contact information:

RI-FAB

Premium Suspension Products

EMAIL - Salesrifab@gmail.com

PHONE - (208)-274-8654

Website - www.ri-fab.com